*[Translation]*

**Telephone Adalats in M.P.**

3671. SHRI PAWAN DIWAN : Will the Minister of COMMUNICATIONS be pleased to state :

(a) the dates on which the Telephone Adalats were held in each district of Chhateesgarh region in Madhya Pradesh during 1996 and upto 30th June, 1997;

(b) the number of cases received and settled in these adalats, district-wise; and

(c) the details of the relief provided to telephone subscribers?

THE MINISTER OF COMMUNICATIONS (SHRI BENI PRASAD VARMA) : (a) and (b) Details on Telephone Adalats are given in the enclosed statement.

(c) The details of relief provided to subscribers :

| | | |
|---|---|---|
| 1. | Telephone Instrument faulty | 62 |
| 2. | Excess Metering Calls Complaints | 29 |
| 3. | Cable/Line faulty | 22 |
| 4. | New Telephone Connection Complaints | 35 |
| 5. | Shifting | 04 |
| 6. | Miscellaneous | 40 |
| 7. | Cancelled/Rejected | 21 |
| | Total | 213 |

***Statement***

*Details on Telephone Adalats held in various districts of Chhateesgarh region in Madhya Pradesh during 1996 and upto 30.6.97*

| Sl. No. | Name of the District | No. of Telephone Adalats held with dates | No. of cases received | No. of cases settled |
|---|---|---|---|---|
| 1. | Bilaspur | 1 on 26.6.96 | 11 | 11 |
| 2. | Durg | Nil | - | - |
| 3. | Jagdalpur | Nil | - | - |
| 4. | Raigarh | 1 on 17.4.96 | 56 | 56 |
| 5. | Raipur | 4 on 28.03.96 | | |
| | | 21.06.96 | | |
| | | 29.11.96 | | |
| | | 16.05.97 | 152 | 146 |
| 6. | Rajnandgaon | Nil | - | - |
| | Total | | 219 | 213 |

**Running of Summer Special trains**

3672. SHRI KRISHAN LAL SHARMA : Will the Minister of RAILWAYS be pleased to state :

(a) whether most of the passengers were unable to get seats in the trains despite the running of additional special trains;

(b) whether the Government have formulated any special scheme where-by all passengers could get berth during summer vacation in future; and

(c) if so, the details thereof?

THE MINISTER OF RAILWAYS (SHRI RAM VILAS PASWAN) : (a) A few passengers remained on the waiting list.

(b) and (c) Railways run special trains, attach extra coaches and introduce more trains every year to clear the additional rush particularly during summer.

*[English]*

**Railway Employee thrown by Maruti occupants**

3673. SHRI JANG BAHADUR SINGH PATEL : Will the Minister of RAILWAYS pleased to state :

(a) whether some Maruti occupants had thrown a railway employee manning the level crossing near Delhi before the running train killing him instantly recently;

(b) if so, whether the culprits have been apprehended;

(c) if so, the details thereof and the action taken against them; and

(d) the safeguards the Governments propose to provide to the railway employees against such threats including ensuring their lives at cost of the railways?

THE MINISTER OF RAILWAYS (SHRI RAM VILAS PASWAN) : (a) to (c) Yes, Sir. On 22.6.97 some unidentified persons travelling in a Maruti car came to Railway Crossing Gate No. 569 near Asaoti Railway Station in Mathura-Delhi section (Haryana), assaulted the gateman named Sh. Munshi and threw him on the railway track in front of running train resulting in his death.

GRP/Faridabad has registered a case on crime No. 250 dated 22.6.97 u/s 302 IPC and took up investigation. So far the culprits have not been apprehended. The case is still under investigation by the GRP/Faridabad.

(d) Providing security to the Railway men and maintenance of law and order in railway premises is the responsibility of the State Government concerned.